



## Department of Premier & Cabinet

**TABLE OF CONCESSIONS AVAILABLE TO ELIGIBLE VICTORIAN VETERANS**

Concession name	Description	Veterans Eligibility	Concession Provider
<b>Municipal Rates Concession</b>	Provides a 50% discount on Council rates up to a yearly maximum of \$218.30 for 2016-17 (amount indexed yearly)	DVA Pensioner Concession Card DVA Gold Card marked TPI, War Widow(er), EDA and POW	Application forms available from local councils.  Note: This concession is NOT available to generic DVA Gold Card holders, only those indicated.
<b>Stamp Duty Concession</b>	No stamp duty on a new home worth \$330,000 or less. Partial discount on houses worth between \$330,000 and \$750,000. This is a once only concession.	DVA Pensioner Concession Card DVA Gold Card holders	Application forms available from the State Revenue Office.  <a href="http://www.sro.vic.gov.au/node/1398">http://www.sro.vic.gov.au/node/1398</a>
<b>Annual Electricity Concession</b>	17.5% off household electricity bills.	DVA Pensioner Concession Card DVA Gold Card holders	Provided by all electricity retailers.  <a href="https://services.dhhs.vic.gov.au/concessions-and-benefits">https://services.dhhs.vic.gov.au/concessions-and-benefits</a>
<b>Excess Electricity Concession</b>	For households with electricity bills in excess of \$2,672 for the annual concession period to ensure the 17.5% discount continues to apply above that threshold.	DVA Pensioner Concession Card DVA Gold Card holders	Provided by electricity retailers.  <a href="https://services.dhhs.vic.gov.au/concessions-and-benefits">https://services.dhhs.vic.gov.au/concessions-and-benefits</a>
<b>Controlled Load Electricity Concession</b>	Available to those households that access off-peak rates for separately metered electric hot water or slab heating. Provides a 13% discount on controlled load usage charges.	DVA Pensioner Concession Card DVA Gold Card holders	Provided by electricity retailers.  <a href="https://services.dhhs.vic.gov.au/concessions-and-benefits">https://services.dhhs.vic.gov.au/concessions-and-benefits</a>
<b>Electricity Transfer Fee Waiver</b>	Waives the fee that is normally payable to electricity retailers when cardholders move house.	DVA Pensioner Concession Card DVA Gold Card holders	Provided by electricity retailers.  <a href="https://services.dhhs.vic.gov.au/concessions-and-benefits">https://services.dhhs.vic.gov.au/concessions-and-benefits</a>

<b>Life Support Concession</b>	<p>Quarterly rebate on electricity and/or water bills where a household uses an eligible life support machine.</p> <p>The discount is equal to 1,880 kilowatt hours of electricity a year for qualifying machines.</p>	<p>DVA Pensioner Concession Card</p> <p>DVA Gold Card holders</p>	<p>Application forms available from hospitals, electricity retailers and DHHS.</p> <p><a href="https://services.dhhs.vic.gov.au/concessions-and-benefits">https://services.dhhs.vic.gov.au/concessions-and-benefits</a></p>
<b>Medical Cooling Concession</b>	<p>17.5% discount on summer electricity costs where a member of the household has a medical condition that affects the body's ability to regulate temperature (in addition to the annual electricity concession). This concession is available from 1 November to 30 April each year.</p>	<p>DVA Pensioner Concession Card</p> <p>DVA Gold Card holders</p>	<p>Application forms available at energy retailers, MS office, or via the Concessions Information Line on 1800 658 521.</p> <p><a href="https://services.dhhs.vic.gov.au/concessions-and-benefits">https://services.dhhs.vic.gov.au/concessions-and-benefits</a></p>
<b>Service to Property Charge Concession</b>	<p>Provides a discount on electricity service charge where a household has very low electricity usage. The discount reduces the service charge to the cost of the total electricity usage for the billing period.</p>	<p>DVA Pensioner Concession Card</p> <p>DVA Gold Card holders</p>	<p>Provided by electricity retailers.</p> <p><a href="https://services.dhhs.vic.gov.au/concessions-and-benefits">https://services.dhhs.vic.gov.au/concessions-and-benefits</a></p>
<b>Winter Gas Concession</b>	<p>17.5 % discount off mains gas bills during the winter period – 1 May to 31 October – of each year.</p>	<p>DVA Pensioner Concession Card</p> <p>DVA Gold Card holders</p>	<p>Provided by gas suppliers.</p> <p><a href="https://services.dhhs.vic.gov.au/concessions-and-benefits">https://services.dhhs.vic.gov.au/concessions-and-benefits</a></p>
<b>Excess Gas Concession</b>	<p>Enables applicants to continue the discount concession on gas for households whose gas bills are in excess of \$1,439 for the winter period (1 May- 31 October).</p>	<p>DVA Pensioner Concession Card</p> <p>DVA Gold Card holders</p>	<p>Provided by gas suppliers.</p> <p><a href="https://services.dhhs.vic.gov.au/concessions-and-benefits">https://services.dhhs.vic.gov.au/concessions-and-benefits</a></p>
<b>Non-mains Energy Concession</b>	<p>Offers concessional rebates for those households that rely on liquefied petroleum gas (LPG), firewood or heating oil for domestic heating, cooking or hot water, or who access non-mains electricity via an embedded network or who rely on a generator.</p>	<p>DVA Pensioner Concession Card</p> <p>DVA Gold Card holders</p>	<p>Application forms available from LP Gas suppliers; or local councils; or via the Concessions Information Line on 1800 658 521</p> <p><a href="https://services.dhhs.vic.gov.au/concessions-and-benefits">https://services.dhhs.vic.gov.au/concessions-and-benefits</a></p>
<b>Fire Services</b>	<p>Discount of \$50 off the Fire Services Property</p>	<p>DVA Pensioner Concession Card</p>	<p>Available through local councils.</p>

<b>Property Levy Concession</b>	Levy. Only one concession applies per property.	DVA Gold Card embossed TPI and War Widow(er)	<a href="http://www.sro.vic.gov.au/fire-services-property-levy">http://www.sro.vic.gov.au/fire-services-property-levy</a>
<b>Water and Sewerage Concession</b>	50% discount on water and sewerage charges up to an annual maximum of \$305.50 for 2016-17.  Customers who are billed for a single service, for example, water only, will receive 50% off water charges up to a maximum of \$152.75.	DVA Pensioner Concession Card DVA Gold Card	Claimed directly from water supplier.  <a href="https://services.dhhs.vic.gov.au/concessions-and-benefits">https://services.dhhs.vic.gov.au/concessions-and-benefits</a>
<b>Non-Mains Water Concession</b>	Assists cardholders who are not connected to mains water with the costs of purchasing non-mains water for domestic usage.	DVA Pensioner Concession Card DVA Gold Card	Application forms available from water suppliers or from the Concessions information Line on 1800 658 521.  <a href="https://services.dhhs.vic.gov.au/concessions-and-benefits">https://services.dhhs.vic.gov.au/concessions-and-benefits</a>
<b>Utility Relief Grant Scheme</b> <b>And the Utility relief Grant Scheme (non-mains)</b>	For cardholders who are unable to pay their mains, electricity, gas or water bill due to a temporary financial crisis. Capped at six months' worth of usage up to a maximum of \$500. This grant is available to both private renters and home owners.	DVA Pensioner Concession Card DVA Gold Card	Provided by gas, electricity and water retailers.  For non-mains energy only (LPG, heating oil, etc), application forms available via the Concessions Information Line on 1800 658 521  <a href="https://services.dhhs.vic.gov.au/concessions-and-benefits">https://services.dhhs.vic.gov.au/concessions-and-benefits</a>
<b>Water and Sewerage Connection Scheme</b>	Grant covers the full cost of connection to a mains water and sewerage service under the Country Towns Water Supply and Sewerage Program for applicants that have no savings to cover cost of connection. Only available to home owners.	DVA Pensioner Concession Card DVA Gold Card	Claimed directly from water supplier.
<b>War Veterans Travel Pass</b>	Free travel pass	Customers must: <ul style="list-style-type: none"> <li>• have undertaken war / peacemaking / peacekeeping service overseas, <b>and</b></li> <li>• provide a copy of <b>ONE</b> of the following: <ul style="list-style-type: none"> <li>– Department of Veterans' Affairs (DVA ) Gold or White</li> </ul> </li> </ul>	Available through Public Transport Victoria  <a href="https://www.ptv.vic.gov.au/tickets/myki/concessions-and-free-travel/war-veteranwar-widower/">https://www.ptv.vic.gov.au/tickets/myki/concessions-and-free-travel/war-veteranwar-widower/</a>

		<p>card, OR</p> <ul style="list-style-type: none"> <li>– evidence of ongoing compensation from DVA, or</li> <li>– lump sum compensation from DVA for an injury/illness related to this service, and</li> </ul> <ul style="list-style-type: none"> <li>• have their treating doctor sign the application form confirming the illness/injury is due to service and that locomotion is significantly limited.</li> <li>• be a resident of Victoria.</li> </ul>	
<b>EDA/TPI Ex-Service Personnel Pass</b>	Free travel pass	<p>Customers must:</p> <ul style="list-style-type: none"> <li>• hold a DVA Gold Card embossed with EDA or TPI, and</li> <li>• be a resident of Victoria.</li> </ul>	<p>Available through Public Transport Victoria</p> <p><a href="https://www.ptv.vic.gov.au/tickets/myki/concessions-and-free-travel/edatpi-ex-service-personnel-pass/">https://www.ptv.vic.gov.au/tickets/myki/concessions-and-free-travel/edatpi-ex-service-personnel-pass/</a></p>
<b>War Veterans / War Widow(er) Concession Card</b>	Concession travel card	<p>Customers must:</p> <ul style="list-style-type: none"> <li>• hold a Department of Veterans Affairs Gold or White Card or previously be entitled to a DVA Victorian War Widow(er) Transport Concession Card; and</li> <li>• have documentary evidence of their partner/spouses overseas war/ peacemaking service; and</li> <li>• not be entitled to any other type of concession card; and</li> <li>• be a resident of Victoria.</li> </ul>	<p>Available through Public Transport Victoria</p> <p><a href="https://www.ptv.vic.gov.au/tickets/fares/concession/war-veteranwar-widower/">https://www.ptv.vic.gov.au/tickets/fares/concession/war-veteranwar-widower/</a></p>
<b>Concession for vehicle registration and Transport</b>	50% off registration fee and 50% off TAC charge (for DVA Gold Card holders not marked with dependent)	<p>Pensioner Concession Card</p> <p>Health Care Cards</p> <p>DVA Gold Card holders (not marked</p>	<p>Available through VicRoads</p> <p>For information on how to apply for this concession phone Vic Roads on 131171 or visit Vic Roads website</p>

<b>Accident Commission (TAC) charge</b>	No registration fee and 50% off TAC charge (for DVA Gold Card holders embossed with TPI)	with dependant) DVA Gold Card embossed with "TPI" or "EDA".	<a href="http://www.vicroads.vic.gov.au">www.vicroads.vic.gov.au</a>
<b>Motor vehicle GST exemption</b>	Eligible veterans and MRCA clients do not have to pay motor vehicle duty (stamp duty) when they buy a new or second hand motor vehicle (limit of one vehicle per concession card).	DVA Gold Card embossed with TPI or EDA receiving disability pension at the Intermediate rate, veterans receiving disability pensions at the EDA rate, veterans receiving disability pension at 100% of the General Rate or higher, MRCA clients who have been assessed at 40 or more impairment points	Available through VicRoads For information on how to apply for this concession phone Vic Roads on 131171 or visit Vic Roads website <a href="http://www.vicroads.vic.gov.au">www.vicroads.vic.gov.au</a> Direct link to concession details - <a href="https://www.vicroads.vic.gov.au/registration/registration-fees/concessions-and-discounts/registration-concessions">https://www.vicroads.vic.gov.au/registration/registration-fees/concessions-and-discounts/registration-concessions</a>
<b>Ambulance</b>	Free ambulance transport in an emergency	Pensioner Concession Card (excluding dependents and spouses) DVA Gold Card holders DVA White Card holders	Ambulance Victoria Contact Ambulance Victoria on (03) 9840 3500 or visit <a href="http://www.ambulance.vic.gov.au">www.ambulance.vic.gov.au</a>
<b>Free eye examinations and low cost glasses</b>	Can be accessed at the Victorian Eye and Ear Hospital, the Victorian College of Optometry or rural Victorian Eye Care Services	Pensioner Concession Card DVA Gold Card holders DVA White Card holders	Victorian Eye and Ear Hospital; Victorian College of Optometry; Victoria Eye Care Services To access VES or for more information contact ACO on (03) 9349 7400 or visit <a href="http://www.aco.org.au/eye-care-services/eye-care-in-melbourne/do-i-qualify">www.aco.org.au/eye-care-services/eye-care-in-melbourne/do-i-qualify</a>
<b>Multi-purpose taxi program</b>	Half price taxi fares, up to \$60 per trip with a cap of \$2180 per year. Membership cards to access the program cost \$16.50.	DVA Gold Card holders DVA Gold Card holders embossed TPI or EDA are exempt from the annual caps.	Available from the Victorian Taxi Directorate <a href="http://taxi.vic.gov.au/passengers/mptp">http://taxi.vic.gov.au/passengers/mptp</a>
<b>Pharmaceutical</b>	Eligible for \$6.10 per prescription under the Pharmaceutical Benefits Scheme (PBS).	Pensioner Concession Card	<a href="http://www.pbs.gov.au/pbs/home.jsessionid=q9l0m1q0kzl">http://www.pbs.gov.au/pbs/home.jsessionid=q9l0m1q0kzl</a>

<b>benefits</b>	Premiums charged by manufactures may apply to some alternative brands/medicines. Once you have spent the PBS Safety Net threshold on PBS medicines, you will receive PBS medicines free for the rest of the year.		<a href="#">k1r9307ig43w0h</a>
<b>National Diabetes Services Scheme</b>	You can receive a range of Australia Government approved products at a reduced price.	Pensioner Concession Card	1300 136 588 <a href="http://www.ndss.com.au">www.ndss.com.au</a>
<b>Hearing Services</b>	The Office of Hearing Services provides vouchers which enable you to get hearing assessments and devices from hearing service providers of your choice. This includes the cost of fitting the device.	Pensioner Concession Card	1800 500 726 <a href="http://www.health.gov.au/hear">www.health.gov.au/hear</a>
<b>Dental</b>	Dental Health Services provides emergency and general dental care for PCC holders. Waiting lists apply for general dental care. Emergency relief of pain is generally available within 24 hours.	Pensioner Concession Card	1300 360 054 <a href="http://www.dhsv.org.au">www.dhsv.org.au</a>
<b>Australia Post</b>	Australia Post will give discounts on re-directing mail for PCC holders who change their address and deliver some items that aid the sight impaired free of charge, or at a discounted rate.	Pensioner Concession Card	131 318
<b>Telstra</b>	Telstra offers a number of concessions to PCC holders, including a discount on new telephone service connection fee and a reduction in your home line plan.	Pensioner Concessions Card	132 200
<b>Recreational Fishing Licenses</b>	PCC holders and TPI veterans are entitled to this concession. This means you do not need to purchase a fishing license. It does not apply to inland amateur netting licenses.	Pensioner Concessions Card DVA 'TPI' Gold Card Holders	<a href="http://agriculture.vic.gov.au/fisheries/recreational-fishing/fishing-licence">http://agriculture.vic.gov.au/fisheries/recreational-fishing/fishing-licence</a>

<b>Pet Registration</b>	PCC holders may be eligible for this for concessions on cat and dog registrations. The concessions vary between councils.	Pensioner Concession Card	Local Council website
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