



RSL
Victoria

RSL Victoria Social Media Terms of Use

CONFIDENTIAL

RSL Victoria's goal on social media is to inform, engage and educate our community delivering content relevant to veterans' support, wellbeing, and topical issues. To ensure a safe environment for all members of our community, we ask users to abide by these Terms of Use.

The number and nature of social media services used by RSL Victoria will change over time. The following Terms of Use apply to all social media services in use by RSL Victoria at any given time.

Terms of Use

Any content, views, opinions and/or responses to questions or views uploaded, expressed or submitted by the creators, sponsors, advertisers or users of social media services utilised by RSL Victoria, other than the content provided by RSL Victoria, are solely the views, opinions and responsibility of the person submitting them and do not necessarily reflect the opinions of RSL Victoria. RSL Victoria is not responsible for the content that third parties publish, post, upload, distribute, disseminate or otherwise transmit via social media services.

RSL Victoria recommends that users exercise their own skill and care with respect to their use of information or material posted on social media and that users carefully evaluate the accuracy, currency, completeness and relevance of the material contained on social media sites or any linked site.

RSL Victoria, its staff, agents and contractors accept no liability whatsoever arising from or connected to the currency, accuracy or completeness of any material posted on social media sites and disclaims all responsibility for any loss or damage which may arise from the use of information provided via this vehicle.

Social media services may occasionally be unavailable and RSL Victoria accepts no responsibility for lack of service due to downtime.

Following and sharing

RSL Victoria may engage with third parties by 'liking' or 'sharing' content across its social media channels. This does not constitute endorsement of content.

Similarly, we may choose to follow other organisations or individuals. Being followed by RSL Victoria social media channels does not imply endorsement of any kind.

Moderation

RSL Victoria's mission is to provide the best possible support & services to all generations of veterans in Victoria' therefore it is critical that we ensure that our community is respected & supported.

RSL Victoria reserves the sole right to review or delete any comments it deems is in conflict with its mission. Comments including, but not limited to, the following may be deleted by the moderators:

- inappropriate language (e.g. profanity, racial, ethnic or gender-based language as well as offensive abbreviations, or letter substitutions)
- abusive comments, personal attacks, (including personality or ideological clashes between posters) or defamatory statements about another social media user, another person, RSL Victoria or its employees and members
- anything that could be considered prejudicial, vexatious or offensive
- spam, irrelevant comments, or links to appeals, petitions, offers, events, groups, pages, websites, or organisations that are not related to RSL Victoria
- comments that violate the privacy of people including RSL Victoria employees and members and;
- comments which are illegal or likely to impact RSL Victoria operations.

Any comments in response to our posts that contradict these guidelines may be removed. Repeated inappropriate posts or comments may result in users being blocked from our social media channels. Links to other websites from RSL Victoria social media platforms are provided as a guide only and such linkage does not constitute endorsement of those sites by RSL Victoria. RSL Victoria is not responsible for the content of external websites nor is it responsible for the content that third parties publish, post, upload, distribute, disseminate or otherwise transmit via social media.

Other than the content provided by RSL Victoria, any content, views, opinions and responses to questions or views uploaded, expressed or submitted by the creators, sponsors, advertisers or users of the social media platforms utilised by RSL Victoria, are solely the views, opinions and responsibility of the person submitting them and do not necessarily reflect the opinions of RSL Victoria.

Disclaimer

The information provided through RSL Victoria social media accounts is presented for the purpose of disseminating information for the benefit of the public. While all efforts are made to ensure the accuracy of the information presented, RSL Victoria does not make any representation or warranty about the accuracy, reliability, currency or completeness of any material provided via our social media accounts.

Changes To These Rules

The Terms of Use may be modified at any time. It is your responsibility to keep up to date with modifications to the Terms of Use. If you continue to participate in RSL Victoria's social media following any modification, you will be considered to have accepted the modified Terms of Use.

You are expected to check this page from time to time to take notice of any changes we make, as they are legally binding on you and will apply to you from the date the change was made.

Acceptance of Terms of Use

By following or posting to RSL Victoria social media accounts, including comments or messages, you are adhering to these terms of use.

Any repeated violations to our social media Terms of Use will result in the user being blocked or banned from accessing RSL Victoria-managed social media accounts.

Contact

For general or media enquiries contact RSL Victoria media team via the [contact us](#) page.

For customer service issues, please get in touch:

Returned & Services League of Victoria
ANZAC House, 4 Collins Street, Melbourne VIC 3000
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(F) 03 9655 5500

[FOR ALL MEDIA ENQUIRIES PLEASE CALL 0404 484 327](#)